IDAHO FY 2018 LIHEAP

PERFORMANCE MANAGEMENT SNAPSHOT

In FY 2018, Idaho furnished LIHEAP bill payment assistance to 35,033 households
They collected energy burden data for 16,089 households (46%)

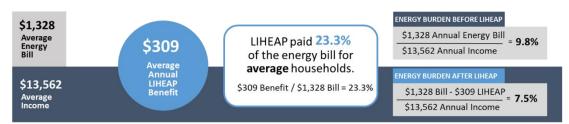
Does LIHEAP furnish higher benefits to higher burden households?

Yes. In Idaho, the total LIHEAP benefit received by high burden households in FY 2018 was about **\$36 (12%) more** than the total LIHEAP benefit received by the average recipient household.

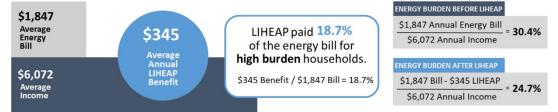
Does LIHEAP pay a larger share of the home energy bill for high burden households?

No. In FY 2018, LIHEAP paid **23.3%** of the energy bill for average households in Idaho, while LIHEAP paid **18.7%** of the energy bill for high burden households.

All Households



High Burden Households



Prevention and Restoration of Home Energy Service Loss

As a Result of Bill Payment Assistance

Prevention (79%)
10105 Occurrences
Restoration (21%)
2649 Occurrences

As a Result of Equipment Repair or Replacement

Prevention (70%)
69 Occurrences
Restoration (30%)
29 Occurrences

- In FY 2018, LIHEAP benefits in Idaho prevented the loss of service 10,105 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out. In addition, the program repaired or replaced heating or cooling equipment at imminent risk of failure 69 times.
- In FY 2018, LIHEAP benefits restored home energy service 2,649 times for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program restored home energy service 29 times by repairing or replacing inoperable heating or cooling equipment.